



**BlueCross BlueShield  
of Illinois**

## **KEY ADDRESSES AND PHONE NUMBERS FOR SMALL GROUP ACCOUNTS**

*To make inquiries or submit membership changes, please refer to the phone numbers and addresses in this flier.*



	<b>Membership</b>	<b>Claims/Benefits</b>
<b>BCBSIL non-HMO</b>	<p>Blue Cross and Blue Shield of Illinois            1400 North 30<sup>th</sup> Street            Quincy, IL 62301-3476  <i>Phone:</i> 800-541-2768  <i>Fax:</i> 855-831-3249  <i>Website:</i> bcbsil.com  <i>Email:</i> BCBS_Eligibility_IL@bcbsil.com</p>	<p>Blue Cross and Blue Shield of Illinois            P.O. Box 805107            Chicago, IL 60680-4112  <i>Phone:</i> 800-541-2767</p>
<b>BLUEADVANTAGE HMO<sup>SM</sup> and Blue Precision HMO<sup>SM</sup> Network</b>	<p>Blue Cross and Blue Shield of Illinois            2787 McFarland Road            Rockford, IL 61107-6815  <i>Phone:</i> 800-892-2803  <i>Fax:</i> 800-260-6840  <i>Website:</i> bcbsil.com  <i>Email:</i> hmomembership@bcbsil.com</p>	<p>Blue Cross and Blue Shield of Illinois            300 E. Randolph            Chicago, IL 60601-5099  <i>Phone:</i> 800-420-8774</p>
<b>DEARBORN NATIONAL</b>	<p>Dearborn National            1020 West 31<sup>st</sup> Street            Downers Grove, IL 60515  <i>Phone:</i> 800-348-4512  <i>Fax:</i> 630-824-5421  <i>Website:</i> dearbornnational.com  <i>Email:</i> contactus@dearbornnational.com</p>	<p>Dearborn National            1020 West 31<sup>st</sup> Street            Downers Grove, IL 60515  <i>Phone:</i> 800-348-4512</p>
<b>BLUECARE DENTAL</b>	<p>Dental Network of America            Two TransAm Plaza Drive            Oakbrook Terrace, IL 60181  <i>Phone:</i> 800-367-6401 (PPO)  <i>Phone:</i> 800-323-7201 (HMO)  <i>Website:</i> dnoa.com</p>	<p>Dental Network of America            P.O. Box 23059            Belleville, IL 62223-3059</p>

# General Information

- **BlueCare Connection®:**

*Phone:* 800-232-7108

- **Prescription Drug Card Inquiries:**

*Phone:* 800-423-1973

- **Prime Therapeutics® Customer Service:**

*Phone:* 888-233-0650

*Website:* myprime.com

- **Mail Order Inquiries (for members):**

*Phone:* 877-357-7463

*Website:* myprime.com

- **Supplies or Forms:**

*Phone:* 800-399-5831

Select 2 for Employer, then 2 for Illinois, then state, "Service Center"

*Email:* stock\_request@bcbsil.com

- **Producer Service Center:**

*Phone:* 855-782-4272

*Email:* Producer\_Service\_Center@hcsc.net

- **EyeMed:**

*Phone:* 844-684-2254

- **EyeMed Provider Finder:**

*Website:* bcbsil.com/providers/important\_info\_vision.htm

- **Davis Vision:**

*Phone:* 877-393-8844

- **Davis Vision Provider Finder:**

*Website:* bcbsil.com/providers/important\_info\_vision.htm

## Key Internet Information

- **Blue Access® for Employers:**

*Website:* bcbsil.com/employer

- **Internet Help Desk:**

*Phone:* 888-706-0583

- **Provider Finder®:**

*Website:* <http://public.hcsc.net/providerfinder/search.do?corpEntCd=IL1>

### SMALL GROUP (1-50) RENEWAL PAPERWORK

*Submissions:* smgrp1@bcbsil.com

*Fax:* 312-946-3688

## Billing Information

### NON-MEMBERSHIP BILLING:

*Phone:* 800-414-7147\*\*

**\*\*Billing questions with regard to  
NON-membership issues only**

If you do not use a pre-addressed envelope, send payments to one of the addresses below. Be sure to include your account or group number on the check if you do not have a remittance slip.

### BILL PAYMENT MAILING ADDRESS

Blue Cross and Blue Shield of Illinois

P. O. Box 650615

Dallas, TX 75265-0615

For even faster service, please send payments to:

### OVERNIGHT/COURIER DELIVERY BILL PAYMENT MAILING ADDRESS

Blue Cross and Blue Shield of Illinois

ATTN: 650615

1501 North Plano Rd., Suite 100

Richardson, TX 75081

### ACCOUNTS RECEIVABLE DEPT:

855-267-0215, call with late payment information to avoid cancellation.

### ONLINE BILL PAYMENT

Sign up at [bcbsil.com/employer/safe\\_secure.htm](http://bcbsil.com/employer/safe_secure.htm)