



2021-2022 Clinical Practice Guidelines

Long-term Care (LTC) Residential Coordination of Services

Applicable Product:

- Medicaid-Medicare Alignment Initiative
- State of Illinois Model Contract Blue Cross Community Health Plan

Policy:

Blue Cross and Blue Shield of Illinois will promote high quality, integrated, culturally competent care coordination for our Long-term Care (LTC) Residential members. Long-term care residential coordination of services involves a range of services and supports to ensure the wellbeing and safety of members.

Purpose:

This guideline referenced for Long-term Care (LTC) Residential Coordination of Services is to assist Providers by directing them to evidenced based clinical guidelines and governmental references that will enable them to ensure the safety and wellbeing of patients receiving services through BCBSIL.

Regulatory Requirements and References

- Medicare Medicaid Alignment Initiative: 1.123; 2.95.3; 2.95.10; 2.13.1.1; 2.13.1.19.2; 2.13.7; Utilization Review/Peer Review Appendix D 2.c.ii.
- State of Illinois Model Contract: 5.21.3; 5.22.3; Attachment XI (Quality Assurance) #9. ; Utilization Review/Peer Review Attachment XII 1.1.2.3.3.; Required Minimum Standards of Care Attachment XXI 3.

Guideline:

This guideline is based upon recommendations from the following resources:

Dementia in the long term care setting: <https://www.guidelinecentral.com/share/summary/52d560d4df9b2>

Health Maintenance in the Long Term Care Setting: <https://www.guidelinecentral.com/share/summary/52d560da824ce#section-432>

Pain Management in the Long Term Care Setting: <https://www.guidelinecentral.com/share/summary/52d560dca5690#section-420>

Urinary Incontinence in the Long Term Care Setting: <https://www.guidelinecentral.com/share/summary/52d560e003910>

<https://www.ahrq.gov/topics/long-term-care.html>

<https://www.cdc.gov/longtermcare/index.html>

<https://www.aafp.org/about/policies/all/long-care.html>